

Specialist Support & Disability Services

Head of Service: Helen Norris

The Services encompass:

- Specialist Support and Disability integrated referral pathway for children and young people with complex needs
- Pre-School Specialist Support and Disability Service (0-5)
- Bromley Early Support and Complex Needs Team (0-19), including parent participation and information

Specialist Support and Disability Services are based at the Phoenix Centre in Bromley and the Hawes Down Centre in West Wickham. The Service is a proud winner of a number of prestigious national awards for work with children and young people with more complex SEN and disabilities placing the 'Team Around the Child and Family' providing co-ordinated services.

The Service works with multi-agency partners to provide specialist advice, early intervention and where necessary, multi-agency assessment and special educational provision, for children with more complex needs.

The Service, working in an integrated way with families, has been leading the Pathfinder work on the proposed new implementation of Education, Health and Care Plans which are expected (subject to parliamentary approval) to replace Statements of Special Educational Need from September 2014.

- Helen Norris
Tel: 020 8315 4741/9
Email: helen.norris@phoenixsch.org.uk

Specialist Support and Disability Panel (SSDP)

This multi-agency Panel provides an integrated referral route across agencies from professionals and schools for children and young people whose circumstances and complex needs require a multi-agency approach and specialist advice and assessment. The Panel also receives formal requests for the development of an Education, Health and Care Plan for children and young people with complex special educational needs and disabilities.

The Panel meets fortnightly during term time and less frequently during the school holidays.

- Tel: 020 8315 4718
Email: specialistdisability.panel@phoenixsch.org.uk

Pre-School Specialist Support & Disability Service

Lead: Annabel Dixon

Key features of the services offered are:

Early identification, intervention and co-ordinated multi-agency assessment through the Phoenix Pre-School provision and outreach work, for children from birth to 4+ with significant special educational needs and disabilities.

- Portage and Assessment Team (birth to 4+ years)
- Phoenix Pre-School multi-agency assessment (2-5 years)
- Outreach and Inclusion Support to Early Years provision for children with complex needs.

- Annabel Dixon
Tel: 020 8315 4734
Email: annabel.dixon@bromley.gov.uk

Bromley Early Support & Complex Needs Team (birth to 19)

Early Support Key Worker Co-ordinator & Senior Advisory Teachers: Sally Harrison and Pauline Campbell

Key features of the services offered are:

The Early Support & Complex Needs Team provides support to children and young people birth to 19, with severe and/or complex special educational needs or disabilities, who require input from a multi-agency team and/or specialist assessment.

- 'Team around the Child and Family' support for children and young people from birth to 19 with the most complex needs, including intensive keyworking
- Joint specialist multi-agency assessment, including complex health needs
- Information and signposting for parents and professionals for children with complex needs
- Guidance to schools in developing specialist provision to meet more complex SEN and disability in borough
- Follow up of complex multi-agency referrals to Specialist Support & Disability Panel
- Place planning and SEN and Disability audit of specialist provision
- **Email:** sally.harrison@phoenixsch.org.uk
Email: pauline.campbell@bromley.gov.uk

Parent Participation and Information

The Parent Participation Officer acts as a conduit between the local authority and Bromley Parent Voice Forum and works closely with local service providers, in Education, Health, Care and the Voluntary and Community Sector to support and involve parents in the shaping of local and national priorities, contributing to improvements in services for children and young people with disabilities. Advice, information and signposting can also be provided to support families.

Parent Participation Officer: Kay Moore

Tel: 020 8776 3170

Email: kay.moore@phoenixsch.org.uk

For more information about Bromley Parent Voice visit: www.bromleyparentvoice.org.uk

Phoenix Children's Resource Centre

The Phoenix Centre offers a range of developmental assessment, educational, therapy and health services for children and young people who have, or who are likely to have, more complex needs and disabilities. Multi-agency services located at the Centre include Community Consultant Pediatricians, Community Nursing Team, Therapists, Clinical Psychologists/ CAMHS, Specialist Teachers, support staff and the Phoenix Pre-School Multi-Agency Assessment provision. Specialist facilities include hydrotherapy, soft play, sensory room and garden.

- **The Phoenix Children's Resource Centre**
40 Mason's Hill, Bromley, BR2 9JG
Tel: 020 8466 9988 (Health Services)
Tel: 020 8315 4741/9 (Specialist Support & Disability Services)
Tel: 020 8466 8811 (Phoenix Pre-School)

Hawes Down Centre

The Hawes Down centre is part of Bromley Council's specialist community services, incorporating staff from the Specialist Support & Disability Services, Care Services, localised and youth services within Bromley.

The centre offers a range of specialist services with a focus on children and young people with additional needs and disabilities and their families. Resources at the centre include multi-sensory and soft play rooms, art and cookery rooms, large sports hall and ample outdoor play areas.

There are also crèche facilities for younger children to give parents the opportunity to meet with professionals involved in their care and to access social and leisure opportunities and family support.

- **The Hawes Down Centre**
Hawes Lane, West Wickham BR4 9AE
Tel: 020 8776 3140
Email: aflynn@hawesdowncentre.org.uk or admin@hawesdowncentre.org.uk
- **Specialist Support and Disability Services**
Tel: 020 8315 4741/9

Disabled Children's Team
Tel: 020 8313 4511
Email: disabledchildrensteam@bromley.gov.uk

Care Services

Disabled Children's Team: Service manager: Mark Smith

Key features of the services offered are to:

- Provide advice and information to families with disabled children from age birth to 18 years old
- Assess the needs of children and their families.
- Work closely with the Social Care Referral and Assessment Service and Safeguarding Teams to ensure that disabled children in need of safeguarding and protection are planned for appropriately.
- Responsible for placing, monitoring and reviewing the needs of disabled children in care.
- Provide specialist Short Break support to meet identified needs that cannot be met by universal services.

The Disabled Children's Team is a specialist Social Care team that works with severely disabled children and young people where the disability has a substantial and long-term adverse effect on the child or young person's ability to carry out normal day-to-day activities. This remit includes children and young people with severe learning and/or physical disabilities, severe and profound needs related to ASD (Autistic Spectrum Disorder), disability arising out of serious or chronic illness, severe sight and/or hearing impairment. It does not include children and young people with a mental health diagnosis as the primary need.

The team works under relevant children's and disability legislation such as the Children Act 1989, Equality Act 2010, and Carers and Disabled Children Act 2000. A child and their family are entitled to an assessment of their needs under section 17 of the Children Act 1989. This assessment also highlights the needs of carers.

The team completes the assessment using the national Framework for the Assessment of Children in Need and their Families (DH 2000). Alternatively, some families may wish to have their needs identified by a professional who knows them and a Common Assessment Framework (CAF) may be more appropriate to identify how needs can be met locally without the need for specialist SocialCare intervention.

For more information, please contact the duty Social Worker.

- **Disabled Children's Team**
Hours: 8.45am - 5.00pm Monday to Friday
Telephone: 020 8313 4511 during office hours
Email: disabledchildrensteam@bromley.gov.uk
(non-urgent general enquiries only)
- For **emergencies out of office hours** and on **bank holidays**, contact the Emergency Duty Team
Tel: 020 8464 4848

