

## Community Health Services

A range of community health services are provided to deliver services to children with additional needs and disabilities and their families. All the services work closely with parents/carers and the Education, Care and Health Services to help them meet the needs of the children at home or in their schools. Services also contribute to the process of statutory assessment.

For more information about Bromley Healthcare go to:

**[www.bromleyhealthcare.org.uk](http://www.bromleyhealthcare.org.uk)**

Global House, Station Approach, Hayes, Kent BR2 7EH

Tel: 020 8315 8705

South London Healthcare NHS Trust for details about your local hospital services

Tel: 020 8302 2678

**[www.slh.nhs.uk](http://www.slh.nhs.uk)**

## Children's Speech and Language Therapy

This is a service that offers assessment of children's speech, language and communication skills and/or swallowing difficulties. Support and advice about the type of therapy that will be most effective to help each child progress will be provided. Referrals to the Speech and Language Therapy Service can be made by parents or any professional with parental consent.

To make a referral or for further information please contact Speech and Language Therapy at the Phoenix Children's Resource Centre.

Speech & Language Therapy at the Phoenix Children's Resource Centre

Tel: 020 8466 9988

## Children's Occupational Therapy Service

Occupational Therapists see children with physical difficulties to assess and advise them and their carers on developing functional skills necessary for self care and play. Occupational Therapists may also recommend specialist equipment to assist in the child's development and participation of daily living activities.

Referrals for Occupational Therapy should be made by a health or education professional involved with the child and sent to:

Occupational Therapy at the Phoenix Children's Resource Centre

Tel: 020 8466 9988

## Children's Physiotherapy Service

Physiotherapists assess children with physical difficulties and delay with their motor development. The therapist will provide advice and treatment, working together the child, young person and family to promote motor skills and functional ability.

Enabling children to reach their full physical potential and ensuring integration with their peers is a main focus.

The Physiotherapy Team at the Phoenix Children's Resource Centre.

Tel: 020 8315 4700

## Children's Orthotic Service

Supplies specialist footwear and splints to children who require additional support for reduction of pain, improved posture and/or mobility and stability of joints to improve function. Referrals are accepted from Occupational Therapy, Physiotherapy, Consultants, GPs and Health Visitors for children 0 -19 who have a Bromley GP.

The clinic administrator is based at the Phoenix Children's Resource Centre.

Tel: 020 8315 4700

## Bromley Wheelchair and Special Seating Assessment Service

Provides wheelchairs and seating for children and adults aged 3 years and upwards and will therefore continue to see children for as long as there is a need. Children under the age of 3 who require specialist seating will also be provided for. Referrals are accepted for children registered with a Bromley PCT GP, from Doctors, Physiotherapists, Occupational Therapists and occasionally Clinical Nurse Specialists in the case of terminal conditions.

Wheelchairs and buggies are generally provided for long term need (longer than 6 months); exceptions are made for those with terminal conditions. Wheelchairs are not provided for adults or children who require short term loan due to temporary immobility e.g. a broken leg. In this instance families may need to hire a wheelchair from a mobility shop or similar service. Children may be seen in clinic at the Wheelchair Service, school or at home. Regular clinics are held at Marjorie McClure and Riverside Schools, Nash College and the Phoenix CRC.

The Wheelchair Service also has a contracted repair service to repair, maintain, deliver and collect wheelchairs. The Wheelchair Service is based at Beckenham Clinic.

Tel: 020 8662 6671

## School Nursing (Mainstream Schools)

The School Nursing Team in mainstream schools work with children and young people in every school in Bromley. The team is able to give general health advice and support on many issues such as enuresis, including the assessment of continence needs. If a child takes regular medication whilst at school, or has a medical need, we will work with the parent/carer and the school to make sure the health needs are met and provide an individual care plan for when in school to ensure a child's medical needs are met.

We provide training to school staff regarding the emergency administration of medication e.g. buccal Midazolam and adrenalin auto-injectors. Pupils receive the school immunisation programme. This includes the HPV in year 8, BCG (selective) in year 9 and the Diphtheria, Tetanus and Polio vaccinations in year 10. School Nurses deliver health and lifestyle education in schools across both primary and secondary schools.

For further information please contact the Head of School Nursing at Global House.

Tel: 020 8315 8906

## Integrated Children's Community Nursing Team

The Integrated Children's Community Nursing Team (ICCNT) is based at the Phoenix Children's Resource Centre and offers highly skilled nursing care and support to children and their families with additional needs and disabilities within the community setting, as well as specialised school nursing into Riverside and Marjorie McClure Schools. The team's purpose is to meet the health care needs of pupils and work closely with school staff, other health colleagues, and pupils and their families.

The team plan, implement and evaluate children's nursing care. Such care may include epilepsy management, enteral (tube) feeding and care, administration of medication and other identified health care interventions. Training is provided to staff to ensure they are competent and confident to carry out specific health care interventions for individual pupils (with consent from their parent/carer). In this way, pupils are enabled to access the curriculum in the fullest way within a safe, positive and happy environment. There is an 'open door' policy for parents to come and discuss about health concerns or about any problems they may encounter and receive appropriate support, including referral on to other services or sources of support, the team also provides a wide range of services to children with complex medical needs in the community: This includes:

- Pre-discharge planning to ensure a smooth transition from hospital to home
- Providing specialised nursing care for children in their own home
- Teaching nursing procedures to parents and carers and provision of on-going support
- Additional nursing support to minimise hospital admission where possible
- Nursing support in school, enabling some children with complex health needs to access mainstream schools
- Support to children, young people and their families during end of life care
- Providing information and support for professionals, parents, carers, children and young people

For further information please contact the ICCNT team at the Phoenix Children's Resource Centre

Tel: 020 8464 7578

## Community Dietetic Service

This service provides advice to parents and carers of children with disabilities who have feeding problems, poor weight gain or are fed via nasogastric/gastrostomy tubes. Parents should contact their GP, Health Visitor, Community Nurse or other health professional to request a referral.

Children's Community Dietitians, Beckenham Clinic 14 The Crescent, Beckenham BR3 1DU  
Tel: 020 8662 6681

## The Community Paediatric Medical Service

The community paediatricians based at the Phoenix Children's Resource Centre provide a range of specialist medical services for children and young people in Bromley. This includes assessment and management of children with neurodevelopmental concerns, emotional and behavioral difficulties, possible attention deficit hyperactivity disorder (ADHD), autism spectrum disorder and paediatric audiology services for the under-five's and children with special needs.

The community pediatricians oversee medical needs of children in two of the special schools in Bromley. They also provide medical reports for the statutory assessment of Special Educational Needs of children with complex needs.

For further information please contact: Lead Consultant Community Pediatrician  
Tel: 020 8466 9988.

## Complex Communication Diagnostic Service

This is a specialist service for diagnostic assessment of children with suspected autism spectrum disorder. It works collaboratively with families, education, voluntary and social services so that early diagnosis can go hand in hand with early support to optimize the development of the child.

Referrals to the Complex Communication Diagnostic Service (CCDS) can be made by the school in consultation with the specialist advisory teachers for social communication difficulties.

For further information please contact  
Dr Mark O'Leary, Consultant Community Paediatrician  
Tel: 020 8466 9988.

## Specialist Nurse Trainer

The Specialist Nurse Trainer works within the specialist school nursing team. Their role is to support inclusion into mainstream school, for children with i) complex health care needs e.g. gastrostomy feeding, oxygen dependence ii) moderate needs e.g. diabetes with blood sugar monitoring and Insulin injections and iii) simple health needs e.g. asthma and EpiPen use. Named school staff are trained about complex needs intervention and there is a competency framework to support each intervention. For the moderate needs interventions each child has a care plan and a selection of staff who work with the child will receive training. Parents and child will be involved in this from the start.

For further details contact  
Tel: 020 8290 7450 Bromley North Clinic

## Community Paediatric Audiology Service

This service provides hearing assessment and management of hearing problems in children and young persons. The Service works jointly with the Inclusion Support Service London Borough of Bromley. Criteria for Referrals: Children from birth to 18 years (still in education) and 19 years (with specialist needs). Referrals are received from professionals and parents.

Hours of Service: 9am - 5pm Monday to Friday.  
Main Switchboard Number: 020 8466 9988 (Ext.4676)

## Health Visiting Service (based at the Phoenix Children's Resource Centre)

The primary aim of the Health Visiting Service is to provide evidence based universal and targeted service to all pregnant women and families with infants and children under the age of five years registered with a Bromley GP and those moving in who have evidence of registering with a Bromley GP. They aim to contribute to the reduction of health inequalities, by increasing access to prevention and early intervention services and giving extra support where

needed to more vulnerable families with complex health and social needs.

Services are provided on a one to one basis or in a group setting and delivered in the home, in clinics, GP surgeries or Family and Children Centres to deliver health promotion programmes and offer advice and information to parents and carers on all aspects of parenting and child development.

In addition to this a targeted Health Visiting Service is delivered based on additional health needs identified by the client or health visitor which may be highlighted by the use of the Family Health Needs Assessment. The Health Visiting Service is ideally placed to identify and work with vulnerable families in areas such as safeguarding children, Domestic Abuse and Violence, maternal mental health issues including postnatal depression and emotional and behaviour issues. It works collaboratively with statutory and voluntary organisations to deliver its services

For further information please contact the Head of Health Visiting at Global House.  
Tel: 020 8315 8906

### **Bromley Health Care Dental Service**

The Special Care Dental Service complements your local NHS General Dental Service to provide a comprehensive service for children on referral. The service also cares for those children with special care needs who require an emergency visit and do not have a General Dental Practitioner. Children referred have a variety of special care needs and will benefit from our staff with special skills and experience. They may be:

- Pre-school children with a lot of decay who are not yet manageable in general practice
- Older children who need their care under sedation or General Anaesthetic
- Children with physical, learning, mental health difficulties, or those with complex medical histories
- Children of asylum seekers and/or where communication in English is difficult
- Children in young offenders institutions
- To obtain care for children needing to access a NHS dentist contact: PALS Tel 0800 3895118

For referrals for children meeting the criteria above, please contact:

Head of Dental Services Global House  
Tel: 020 8315 8707

### **Hollybank Short Break Service**

Hollybank provides enjoyable planned short term breaks and one emergency bed, with the highest standard of care for children with multiple disabilities and complex health care needs in partnership with their families and other carers. This is done by helping to maintain the child or young person with disabilities remain within their family setting. Hollybank offers a 24 hour service, 7 days a week, closing for 12 nights per year to provide full team training plus 2 days over the Christmas period.

Hollybank Centre Manager Amanda Rees  
Tel: 01689 894423

### **Oxleas NHS Foundation Trust**

#### **Bromley CAMHS (Child & Adolescent Mental Health Service)**

This is a multi-agency initiative. The CAMHS Tier 2 service, based at the Phoenix Children's Resource Centre and is part of the Oxleas NHS Foundation Trust. CAMHS is an integrated service, which operates across 2 sites, Newman Road and the Phoenix Centre.

The process commences with a single point of access for all referrals, which should be directed to CAMHS Tier 2 at the Phoenix Centre. CAMHS provides an assessment and treatment service for children and young people with mental health and behaviour management problems and can provide support to parents, children and young people about a range of issues including behaviour, self-confidence, parenting, family worries, relationships, anxiety, depression, bereavement, fears and phobias.

A service is also offered to children and young people where there are concerns about health, development or a learning disability. The Tier 2 service is based at the Phoenix Centre, but home or school visits can be arranged as

appropriate. Following assessment, advice may be given to staff in schools or to other professionals, as well as to parents.

There are also links with the Short Breaks Service, including Hollybank, and with the Complex Communication Diagnostic Service and Burgess Autistic Trust. The Tier 3 service is based at Newman Road, where interventions are offered by specialist child and adolescent teams who deal with more complex/longstanding difficulties or cases involving a number of different agencies. For further information, please contact the Administrators:

- CAMHS Tier 2:  
Tel: 020 8315 4760/4761
- CAMHS Tier 3:  
Tel: 020 8315 4430  
[www.camhscares.nhs.uk](http://www.camhscares.nhs.uk)
- Jargon busting for medical conditions  
[www.medilexicon.com](http://www.medilexicon.com)